

LEE HOUSING ASSOCIATION POLICIES

Lee Housing Association manages tenancies and properties in line with policies agreed by its Board of Management.

Examples:

- Abandoned Vehicles
- Access to Personal Information
- Access to Rooms
- Allocation and Resident Selection
- Anti-Social Behaviour
- Businesses Continuity Plan
- Customer Care
- Environmental
- Equality and Diversity
- Working with Contractors
- Criteria for approval of Contractors
- Rechargeable Cost
- Rent Collection and Arrears
- Rent Setting
- Risk management
- Shorthold Tenancy
- Suggestions Compliments and Complaints
- Resident Involvement
- Empty Properties Standard
- Vulnerable Residents

**If you would like a copy of any of these please contact us on
020 8805 0548**